

# End of Life Bulletin

Feb-18

Due to obsolescence and the availability of components, radio and control board support can no longer be provided on devices outside the warranty period, of 1 year from date of shipment, for designated models.

It is important to check your model number to determine if your specific product is affected.

Model numbers with an "H" designation indicates the current version of product and are NOT affected by this end-of-life announcement.

Model numbers which do not have a "H" identifier within its nomenclature are by default designated as legacy models (Radio G); these models are subject to the following service limitations:

- Critical components needed to repair and build the boards to repair and build new product of this vintage are no longer available for purchase.
- This issue has been driven by the parts manufacturers, in that critical components are no longer being manufactured.
- We will continue to accept products for repair not affected by part obsolescence.
- While components are available Grace will support customers in the following manner with repair assessments on a case-by-case basis:
  1. Replace cases, backs and antennas
  2. Replace Accountability Keys, Rehab. and Travel Keys
  3. Replace Rechargeable batteries
  4. Repair Transceiver, CPU and Power boards, based on component availability and severity of damage

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Models	<u>LIMITED SUPPORT</u>	<u>FULL SUPPORT</u>
	Legacy Radio <u>G</u> Part Number Examples	Radio <u>H</u> Part Number Examples
LTX200	LTX200-R-A	LTX-H-R-A
TPASS®2	NO SUPPORT	
TPASS®3	TP3-R-M-A	TP3-H-R-M-A
TPASS®4	TP4-M-A	
MREP	MREP	MREP-H
SuperCELL®SC500	SC500-SM	SC500-H-SM
MS900R	MS1000X-R-AC-B-LS	MS1000X-H-R-AC-B-LS
MS1000X	MS900R-R-AC-B-LS	MS900R-H-R-AC-B-LS
T3 Repeater	T3REP	T3REP-H
T3 RET Remote Enhanced Transceiver	T3RET	T3RET-H
T3 RER Remote Enhanced Receiver	T3RER	
SMS Safety Monitor	SMS	SMS-H
In-Command Emergency Signaling & Accountability System	In-Command WatchDog® Monitor	In-Command® Full Crew MX900-H Monitor
Grace Locator	LOC-L	LOC-H-L
Confined Space Telemetry Kit	CSTK-KIT-R-A	CSTK-KIT-H-R-A
T3 LCD BASE	NO SUPPORT	
GEMS BASE	NO SUPPORT	